

Chat ID: 34756723 Initial Question: Server to handle emails

10:30:00 PM **System** David B has joined the chat!

10:30:08 PM **Shan** Hi

10:30:09 PM **Shan**

10:30:12 PM **David B** Hello, my name is David B and I would be happy to assist you today.

10:30:50 PM **Shan** i currently have an account with goddady to handle our emails

10:31:13 PM **Shan** but they have an issue with their severs

10:31:25 PM **Shan** <http://greenwireit.com/it-tech-support-articles/fix-godaddy-552-message-rejected-spam-virus-content/>

10:31:28 PM **David B** I see.

10:31:58 PM **Shan** i need to know if your hosting plans support emails

10:32:06 PM **David B** Yes, they all do.

10:32:28 PM **Shan** with all proper authentication protocols (DKIM , SPF etc)

10:32:38 PM **David B** Correct.

10:33:11 PM **Shan** i can freely forward and replay to emails without having them bounce back on me

10:33:17 PM **Shan** ??

10:33:18 PM **David B** Correct.

10:34:06 PM **Shan** so if i purchase a hosting package and a certain issue arise will i be able to get a refund

10:34:19 PM **David B** Yes, we have a 45 day money back guarantee!

10:35:11 PM **Shan** i have about 14 users with about 12GB of emails

10:35:26 PM **Shan** what package do you recommend

10:35:48 PM **David B** All of our packages would support that.

10:36:07 PM **Shan** all godaddy emails end up on spam i want a solution for that as well

10:36:50 PM **David B** That would not happen with us.

10:37:47 PM **Shan** is there an transfer fee regarding domain transfer

10:38:00 PM **David B** Yes, domain registration transfers are \$7.95 each.

10:41:16 PM **Shan** ok

